



Significant Incident Form

Mandatory - April 2016





Property, Development & Retail Management

Significant Incident Form - Initial Notification

Guidance note

If a significant incident occurs where Land Securities Properties Limited, contractors, colleagues, or members of the public are involved (and the incident would reflect on the good name of Land Securities Properties Limited through third parties), then in the first instance these incidents must be reported using a Significant Incident Escalation report, then later on AIR (Landsec internal reporting system) by a Landsec colleague.

The following additional instances must be reported:

- Where accidents occur to workers that result in Specified Major Injury or potential lost time exceeding 7 days.
- Dangerous Occurrence (RIDDOR definition) and Near Misses, which had potential for a serious outcome for example injury to multiple people, members of the public, reputational damage
- Development Projects all accidents/incidents involving
 members of the public and
 those that occur outside the
 site boundary.
- All other incidents where there is doubt about reporting.

- A phone call must be made at the earliest convenience to your Landsec point of contact including a member of the HSS team then this notification must be sent within one hour of the incident.
- LS Project Manager, Building Surveyor, Regional Engineer, GM, Portfolio Director, Centre General Manager, Ops Manager, and relevant HSS Manager
- Senior Management Team notified (at discretion of Group Head of HS&S)

Group Head of HSS

Clive Johnson Tel. 07595 070211 clive.johnson@landsec.com

Regional London

Olivia Lynch Tel. 07809 339776 olivia.lynch@landsec.com

Regional London

David Tucker
Tel. 07912 082760
david.tucker@landsec.com

Regional South

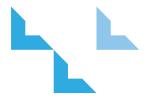
Emily Jones Tel. 07595 654596 emily.jones@landsec.com

Regional North

Mark Marshall Tel. 07725759807 mark.marshall@landsec.com

Further help and contacts:

If you need any further information or guidance please contact any member of the Health and Safety Team.







	Project Manager	Tel./ Mobile No	Company	Date
From				

Accident/Incident Notification - Note: A phone call must be made at the earliest convenience to your LS point of contact then this notification must be sent within one hour of the incident. An email with the same heading content is also acceptable to LS team (see flow chart overleaf)

Development, Shopping Centre, London Estate, Leisure, Retail Department		PM, BS, Engineer, C Director, G Ops Manag	Mm		Tel	
Project details						
Date of Accident/ Incident			Time of Accident/Incident			
Was anyone taken to hospital?			Locati	on of ent/Injury		
Who was injured?			Nature	of injury		
Were HSE/EHO notified?			Dama	ge caused		
					•	
Brief details of Incident						
Immediate cause						
Root cause if known						





Immediate actions Taken	
Remedial actions undertaken	
Any photos of incident	
Reviewed by	
Name and position	
Received	
Date and time	

Guidance note

If a significant incident occurs where Land Securities Properties Limited, contractors, colleagues, or members of the public are involved (and the incident would reflect on the good name of Land Securities Properties Limited through third parties), then in the first instance these incidents must be reported using a Significant Incident Escalation report, then later on AIR (Landsec internal reporting system) by a Landsec colleague.

AspireAssist 24/7 HelpDesk

Landsec | *Aspire* offers a 24/7 support service, direct from our innovative Customer Service Centre.

assist.landseclink.com



This document supports the information on our online customer portal.



AspireAssist 24/7 HelpDesk



My Property



Landsec Portals



Knowledge Base

landseclink.com

Publication No.

AA100-OBW-20 Significant Incide

Land Securities Group PLC

100 Victoria Street, London SW1E 5JI +44 (0)20 7413 9000

landsec.com

