



**Aspire**Assist 24/7 HelpDesk

# Waste Management Services

London



**aspire**  
one team one vision



## Waste Management Services

Landsec places a high priority on environmental issues and actively promote the use of sustainable waste initiatives. All customers are requested to segregate their waste at source into the following waste streams;

- Food Waste
- Mixed Dry Recyclable Waste
- General Waste

Occupiers should deposit their waste into the relevant wheelie bins provided and remove these to the designated waste stores.

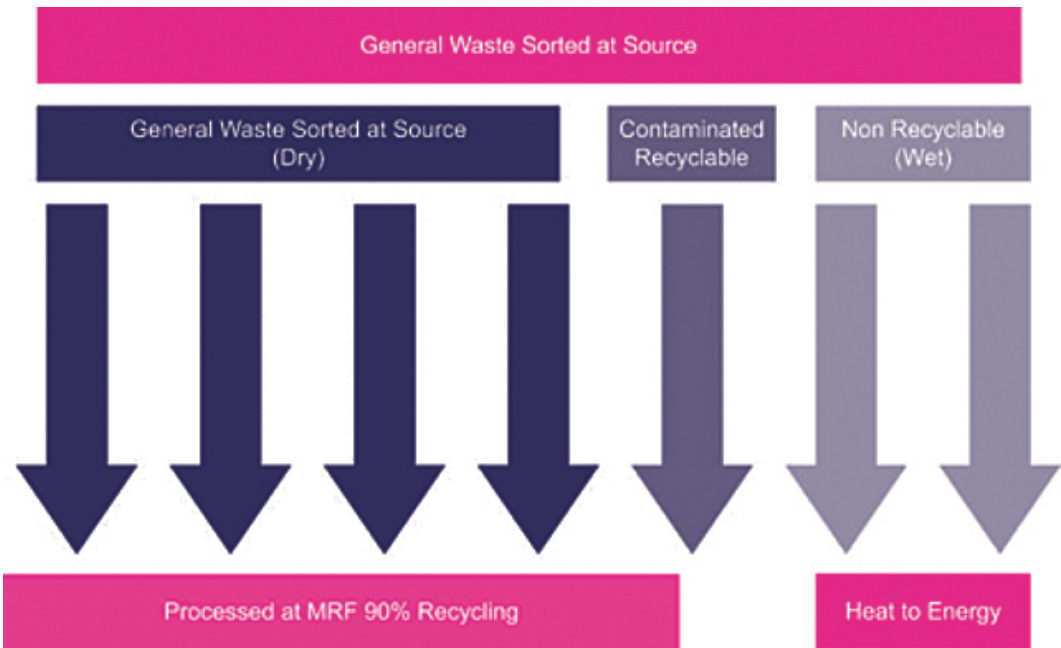
Please use clear sacks for all waste streams as this allows our teams to identify any contamination.

**The bins should not be used for:**

- Wood or wooden pallets
- Green waste
- Builders waste, such as bricks, rubble, plasterboard etc.
- Scrap metals
- WEEE (Waste Electrical & Electronic Equipment) such as computers, telephones, monitors, lighting, lamps etc.

We are able to assist with the safe removal of these items. Please contact the Operations Team to arrange for their disposal.

All mixed dry recyclable waste is taken to a Material Recovery Facility (MRF) and automatically sorted. It is expected that up to 85-95% of waste sorted via this method will be reclaimed. All un-reclaimed waste is incinerated via a Waste to Energy (WtE) solution, providing electricity back to the National Grid.





CUSTOMER  
SERVICE  
CENTRE

**AspireAssist**

Landsec offers a 24/7 support service, direct from our innovative new Customer Service Centre.

[assist.landseclink.com](https://assist.landseclink.com)  
[aspireasone.co.uk](https://aspireasone.co.uk)



**Landsec**  
Link

This document supports the information on our online customer portal.



*AspireAssist*  
24/7 HelpDesk



My Property



Landsec  
Portals



Knowledge  
Base

[landseclink.com](https://landseclink.com)

## Land Securities Group PLC

100 Victoria Street, London SW1E 5JL

+44 (0)800 121 8100

[assist@landsec.com](mailto:assist@landsec.com)

[landsec.com](https://landsec.com)



**aspire**  
one team one vision