



Aspire Assist 24/7 HelpDesk

Mechanical, Electrical & Building Fabric Services (MEBF)

London



aspire
one team one vision



Mechanical, Electrical & Building Fabric Services (MEBF)

The provision of a competent maintenance service is a fundamental requirement to ensure that the building performs in the manner as designed and that an efficient, safe and reliable environment is provided to occupiers, their visitors and members of the public alike. Onsite engineers can be easily identified by branded corporate wear.

Generally, engineering and fabric maintenance will include the upkeep of all landlord plant and equipment serving the building and those parts of the external and internal finishes and fittings that are not demised to the customers.

The following indicates the main components of the scope of the technical services:

Engineering Services

- Lifts
- Boilers and air-conditioning plant
- Hot and cold water services
- Pumps
- Drainage and plumbing
- Access systems
- Landlords communication systems
- Barriers and shutters
- CCTV Installations
- Hose reels and sprinklers
- Lightning protection
- BMS
- Fire detection and life safety systems

Building Fabric

- Pavements
- Common parts landings staircases and corridors
- Roofing
- Rainwater and drainage
- Lighting
- Reception finishes and decorative
- Finishes to all other common parts and public areas

Customers' Plant and Equipment

Customers should ensure that M&E maintenance and statutory testing is undertaken for plant that is installed to serve their demise. Landsec are able to make introductions to the on site service providers who are able to provide customers with specialist services including the repair and maintenance of plant, equipment and systems within demised areas. Such arrangements can be made via the Operations Manager.





CUSTOMER
SERVICE
CENTRE

AspireAssist

Landsec offers a 24/7 support service, direct from our innovative new Customer Service Centre.

assist.landseclink.com
aspireasone.co.uk



Landsec
Link

This document supports the information on our online customer portal.



AspireAssist
24/7 HelpDesk



My Property



Landsec
Portals



Knowledge
Base

landseclink.com

Land Securities Group PLC

100 Victoria Street, London SW1E 5JL

+44 (0)800 121 8100

assist@landsec.com

landsec.com



aspire
one team one vision