

My Property
Service charge guidance
London



Customer Handbook



Service charge guidance

The Building, Estate and Car Park Service Charges (as appropriate) are processed by the Landsec accounts Department in liaison with the Operations Managers. If you have any queries, then you should first contact your Operations Manager.

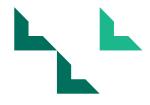
The service charge year is 1st April to 31st March and the annual service charge budgets are sent out prior to 31st March for the following year.

"On Account" invoices are raised and sent out on a quarterly basis for payment on 1st April, 1st July, 1st October and 1st January.

Additional services provided by the building management team or service partners which are not in accordance with the relevant service charge provisions, will be charged on an adhoc basis. If you require additional services, please contact your Operations Manager who will be able to assist with your request.

The Landsec Accounts Department is based at 80 Victoria Street









This document supports the information on our online customer portal.



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My Property



Landsec Portals



Knowledge Base

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Land Securities Group PLC

100 Victoria Street, London SW1E 5JL +44 (0)20 7413 9000

investor.relations@landsec.com

landsec.com

