



My Property

Using the concierge services

London



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Rapport, will provide all reception and concierge services to your building from 1st April 2019. Rapport enjoys a unique relationship with one of the leading concierge companies in the UK, Sincerely Paul. A value-added service which all of our customers will have access to.

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Sincerely Paul was formed in 2007 by Paul Pugh who has been a concierge for over 25 years in some of London's most luxurious and exclusive hotels and was the youngest Head Concierge in the London market at just twenty-three years of age. In a glowing career, Paul also held the position of Head Concierge at the Savoy Hotel, the Dorchester and The Berkeley. Throughout Paul's career he has served heads of state and A-list celebrities, understanding and empathising with not only their specific requirements but also the associated discretion. Paul and his wider team have access to his own personal 'database' of contacts and experience built on a sturdy foundation of over twenty-five years spent in the upper echelons of this highly specialised industry.

Paul's team can support any requests from theatre tickets to a chauffeur driven car, meeting VIP guests airside at Heathrow and even fully bespoke itineraries for business trips.

From 1st April the reception teams in our buildings will be able to take details of your enquiry which will be communicated to Sincerely Paul. One of the concierge team will then follow up with you to ensure that everything is arranged as you require. The Sincerely Paul website can also be accessed directly via www.rapportconcierge.co.uk.

Should you have any questions on the new concierge service prior to launch on the 1st April, please do not hesitate to contact me or Mark Van Schalkwijk at mark@rapportservice.com.





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